

Parent Tutorial:

Step 1: Download & Set up the Team App

- 1. You will receive a welcome email for your Team once your team is created.
- 2. Go to either APPLE STORE or GOOGLE PLAY and download the Ramp Team App
- 3. Open the App
- 4. Create an account (Note: your registration account does not carry over and a new account is required)
 - a. Enter Email: (must be the same email address you used during RAMP REGISTRATION for your player)
 - b. Create Password
 - c. Confirm Password
 - d. Enter Display Name
 - i. enter YOUR FULL NAME
 - ii. DO NOT enter your players name or anything else!
 - e. Choose "CREATE ACCOUNT"
- 5. An email will be sent to your email address with a verification code.
 - a. Enter verification code provided by Team and click the button "Verify & Login".
- 6. You will see the teams you have been added to If you do not have any teams, you will need to contact your team manager.

Step 2: : Update your contact information (if needed)

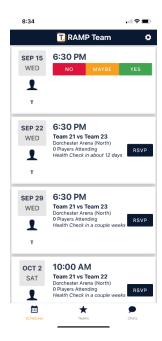
- After you successfully login to the RAMP TEAM APP, click SETTINGS in the top right corner (gear wheel)
- 2. Choose ACCOUNT SETTINGS
- Verify/Edit your: FIRST NAME, LAST NAME, and CELL # (this will provide contact info to your team)
- 4. Choose "UPDATE ACCOUNT" (you may have to press it twice to confirm changes)

Step 4: Update email addresses / add additional family members

- 1. Choose "My Team Members"
- 2. Choose your player's name
- 3. Here is where you need to ensure the email addresses are accurate, I recommend editing so that:
 - a. BOX 1 (email) = your players email address (if you want them to have access to the app)
 - b. BOX 2 (email) = your email address
 - c. BOX 3 (email) = your spouse/partner email address
 - d. BOX 4/5 (email) = if there are any additional parents
- 4. Choose "UPDATE TEAM MEMBERS" (you may have to press it twice to confirm changes) STEP 5: REPEAT STEP 1-3 for each family member to gain access to the RAMP TEAM APP

Step 3: RSVP to team practices/games/events

- 1. On the main page of schedules, click the RSVP button.
- 2. Select Yes, No or Maybe for the practice.
- 3. The response will automatically save.
- 4. To change the response, click on the response and select a new response.



App Features:

- 1. Website Sync
- 2. Feeds all important information, including rosters/schedules, to and from the website (No Double Entry).
- 3. Communication
- 4. RSVP for Games, Practices & Events with optional Push Notifications. Email directly from your phone.
- 5. Schedule Updates
- 6. Make practice and game changes on the fly. Automatically notifies the team and updates the website.
- 7. Calendar Syncing: Syncs with iCal and Google Calendar.
- 8. Team Chat
- 9. Team, Game, Specific Group, and 1 to 1 Chats with push notifications
- 10. Google Map Integration directions to venue, connected to schedules for games and practices.
- 11. Media: Picture/Video Sharing with unlimited data and storage.

If you have any questions, please feel free to reach out to LMHA Administrative Assistant at lmhareg@telus.net

